

## **Reservation conditions**

---

### 1.Booking

The booking is to be considered definitively confirmed only after the reception of "confirmed form" which will be sent by owner after having received the deposit.

### 2.Payment

30 % of the total renting amount has to be paid as deposit by bank receipt. The settlement of the rest of payment till the total amount must be paid at the arrival together with the delivery of the keys. Payment shall be accepted only in cash.

### 3.Arrival

The arrival must occur on the fixed date between 1 PM and 10 PM. In case of delay the guest must advise in time the owner. On the arrival, personal documents of each guest must be shown for registration.

### 4.Renting conditions

It is forbidden to give hospitality to more persons than allowed by the number of beds indicated on our offer. Children are considered as adults. Pets can be brought only if allowed by owner. The use of stoves or electric heaters is forbidden. All guests are obliged to respect the house regulations with particular attention to the rules concerning the quiet especially during the afternoon and nighttime.

### 5.Equipment of apartments

All the apartments are completely furnished and equipped with electric stoves, set of kitchen ware (pots, dishes, glasses, kitchenware) running cold and warm water, fridge and 220 volt plugs. A blanket and pillow, bed linen is available for each bed.

### 6.Departure

The apartment has to be left free within 10 AM in the morning of the departure date. The apartment must be left clean, free from garbage with the kitchenware washed and the kitchen in order. The guests should take the maximum care of the apartment and of its equipment (kitchenware, refrigerator, mattresses, etc.) Complaints regarding the state of the apartment and its equipment shall be accepted only within 24 hours after the arrival. Broken or damaged items must be paid.